

## Non-Fault Accident Management Service Benefits

- ✓ Accident Management service
- ✓ Vehicles assessed by fully qualified independent engineers
- ✓ Vehicle and driver recovery
- ✓ Replacement like-for-like vehicle
- ✓ No up-front costs
- ✓ Injury assessment and treatment arranged
- ✓ 100% compensation for personal injury\*

\*if you do not hold a valid legal expense insurance policy, a reduction or other fee arrangement may apply in respect of legal representation.

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Calls are charged at national rate and are free as part of your landline or mobile inclusive minutes.

## Top Tips

If you are in an accident:

1. Keep calm – **do not admit liability**
2. Call **999** if emergency services are needed
3. Use the form below to collect **names, addresses, phone numbers, and insurance details**
4. **Note everything you can** – vehicle details, witnesses, location, damage, and accident circumstances
5. **Take photos** if possible
6. Remember to **look out for other traffic** around the accident, especially on busy roads.
7. Contact our claims helpline on **01282 757 502**

Other Drivers Name

Other Drivers Phone Number

Other Drivers Address

Other Drivers Vehicle Details

Other Drivers Insurance Details

Had An Accident That Wasn't Your Fault?

Call us first!

**01282 757 502**

Non-Fault Accident Management Service

From Constructaquote.com



INCLUDED AS PART OF YOUR POLICY

# Quick Guide to How We Can Help

We have over 30 years' experience in motor claims management.

Our UK-based service centre is open 24 hours-a-day, 7 days-a-week, 365 days-a-year.

When you call us, we will arrange to report the accident to your insurance company and, if the accident was not your fault, liaise with all parties involved, including third-party insurance companies, engineers, repairers, etc.

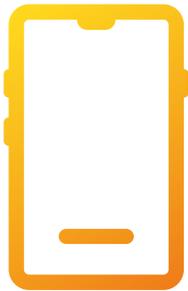
If the accident was not your fault we can, subject to assessment, arrange for repairs to be authorised and also provide a replacement like-for-like vehicle to be delivered and collected from your home address. If repairs are arranged and authorised by us, you will have no excess to pay.

We have a UK-wide network of over 200 approved repairers, who will ensure your vehicle downtime is kept to a minimum. For all repairs, a 5 year, fully transferable workmanship guarantee is provided.

We have access to thousands of replacement vehicles, so you can carry on with business as usual in a like-for-like vehicle while your own is off road. We will keep you fully informed of the progress of your claim by phone, text, email or via our app (whichever you choose).

In the event of a non-fault accident, we will appoint a qualified solicitor to pursue a claim for any injuries suffered by you and your passengers, as well as any other uninsured losses incurred by you.

①



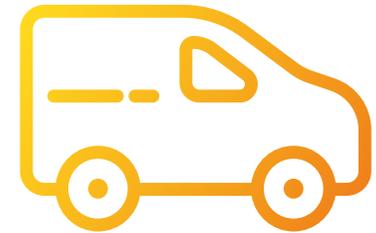
Let us know when you've been in an accident that wasn't your fault.

②



We can arrange repairs in one of over 200 approved repair centres in the UK.

③



You could continue your business in a like-for-like vehicle while we handle the rest.